

CURRICULUMS VITAE



Name : SAING SILA
Address : Sangkat Toek Tla, Khan Sen Sok,
Phnom Penh, Cambodia.
Tel : (+855)96 827 9998
(+855)78 50 50 71
E-mail : Saingsila3@gmail.com
Saingsila@outlook.com

PERSONAL DATA

Sex : Male
Marital Status : Single
Date of Birth : 29/06/1997
Place of Birth : RolaengKen village, Rolaeng Ken commune, Kandal Stueng
District, Kandal Province.
Nationality : Cambodia.

EDUCATION BACKGROUND

2023-Present : Studying **master's degree** Master of Information Technology
(MIT / IT) at SETEC Institute.
2018-2021 : Graduate **Bachelor Degree** Management Information system
(MIS / IT) from SETEC Institute.
2016-2018 : Graduate Association File Management Information System (MIS)
from SETEC Institute.
2013-2016 : Graduated **High school** from Depok Hight school.

TRAINING COURSES

2024-2025 : Has completed Information Technology Infrastructure Library
(ITIL)IT service management (ITSM)
2023-2024 : Has completed Advance **VMware vSphere** at **Proseth Institute**.
2022-2023 : Has completed **Microsoft 365** from **Nord Anglia University**
2022-2023 : Has completed **SharePoint Online Admin Essential Training** at
Nord Anglia University
2022-2023 : Has completed **Management Tips** at **Linkein Learning and PMI**
Education.
2022-2023 : Has finished **VMware vSphere+ and VMware VSAN+**
Fundamentals at learningplatform.vmware.com.

- 2022-2023 : Has completed **Performance Management** at **Nord Anglia University**.
- 2022-2023 : Has completed **Azure Administration Essential** at **Linke in Leaning and CompTIA**.
- 2022-2023 : Has completed **Windows Server 2022 DHCP and DNS** at **Linkein Leaning**.
- 2022-2023 : Has completed **Advanced Google Analytics** at **Linkein Leaning**.
- 2022-2023 : Has completed **IT Security Foundation Core Concepts** at **Nord Anglia University**
- 2022-2023 : Has completed **security FortiGate Firewall**
NSE 4 FortiGate Security
NSE 4 FortiGate Infrastructure at **Proseth Institute**.
- 2022-2023 : Has completed **security FortiGate Firewall**
NSE 1-3 Network Security Associate at **FortiGate academy**.
- 2022-2023 : Has completed **Cloud Concept Overview and Introduction to Amazon Web Service** at **Proseth Institute**.
- 2022-2023 : Has completed **Project Management for Non-Project Managers** at **Proseth Institute**.
- 2022-2023 : Has completed **Cisco Introduction to Cybersecurity**
- 2022-2023 : Has completed **Cisco CCNAv7** at **Cisco Virtual Academy**.
- 2021-2022 : Has completed **Inspirational Leadership** at **Nord Anglia University**.
- 2021-2022 : Has completed **Flexible Leadership** from **Nord Anglia University**.
- 2021-2022 : Has completed **Nord Anglia Cybersecurity** at **Nord Anglia University**.
- 2017-2018 : Has completed **English Advance Communications** at
Conversation with foreigner international school (CWF).
- 2016-2017 : Has completed **Survival English Conversation** at **Asia Europe Organization**.
- 2013-2014 : Has finished **Key of Thinking, Idea to Success** at **Humen rescue training school**.
- 2012-2013 : Has completed **IT fundamentals course and graphic design** at **New life international school**

2012-2013

: Has completed courses in English **Intermediate** and **TOPFALL**.

WORK EXPERIENCE

2021 –Present : IT Network administrator and Security at **Northbridge International School Cambodia**

- Project Upgrade from **Smoothwall** to Firewall Completed Successfully **FortiGate** has security fabric. **Forti Manager** and **Forti Analyzer**
- Completed Project **New Building 2023**
- Completed Project implement Cisco **Meraki AP Cloud manage**.
- Completed Project implement **New Server** with **VMware ESXI**
- Completed Project implement **Wi-fi radius server**.
- Completed Project Renovate **Server room**.
- Completed Project implement **Golden Image** Window and Mac (IOS) **Intune Company Portal**
- Completed Project **Network Infrastructure** from High to low level map a whole campus.
- To take responsibility for the day-to-day operations of the IT Department including Help Desk function, switching, and cabling infrastructure, wireless networking, server and storage management, backup and recovery, department budget administration and other operational activities.
- Provide guidance to the IT Department staff to incorporate, to the extent appropriate, functions and processes in accordance with the best practices of ITIL/ITSM
- Develop annual **IT budget proposal** in cooperation with Principal and the Regional IT Director
- Completed Project **SOP** for User and IT team
- Report to **IT Director** or **Business Director** and **Principal**
- Project Review all **IT Device** and **Update Inventory** from 2000 to 2023 with Finance
- Setup Network device **Cisco Nexus Core** switch and **Cisco Manage switch** other.
- Oversee the school's technology infrastructure including hardware, software, networking, systems administration, user training, and support.
- Supervisor IT support and helpdesk
- **ERP, CRM Manage** and **Support**.

- Microsoft Office 365
- Manage Access door.
- Manage Backup
- Manage Helpdesk
- Manage and Maintenance **Data Center**
- **Print Server and Cloud**

2019 -2021 : IT Engineering at **VENTURA LEATHERWARE MFY(CD) Co., LTD**

- **Server Backup** Data and Recovery
- **FortiGate Firewall** configure and monitor.
- **Nas Storage Synology, True Nas, NetApp**
- **Mail Server** configure **Exchange** and **C-Panel**
- **Administrator system** control IT asset device
- **Administrator CCTV:** configure maintaining.
- **IP phone** support troubleshoot **Cisco, NEC, Yealink**
- **Configure Router and Access Point Cisco, Unifi, T-plink other.**
- **Windows Server** Setup and configure User permission group policy company requirement.
- **Deploy** System, Software, Image (OS), Driver Printer
- Control and manage Network controller **SUNDRAY.**
- **ERP Support** production, HR, Accounting, Stock and other
- Slide network **Cable fiberoptic** connector site to site
- Preventive hardware/software maintenance to the domain server,
- Check all devices and accessories spec quality performance health related to IT before buy and after
- Follow-up Emails and the Internet are used every month. Report to Senior Administration Officer about changes regarding computer problems
- Assist Senior Administration to resolve network-related issues Repair damage network, server/workstation operating system software.
- Provide basic user training as needed: user log on, network access to network data, email client, and standard office applications.
- Talk to staff or clients through a series of actions, either face-to-face or over the phone, to help set up systems or resolve issues.

- Provide IT technical assistant to staff when requested.
- Test new software release (participating in quality control team)
- Troubleshoot any problem (computer, software, network, printer)
- Remote local network and other sites (Setup, Configure, Fixed)
- Support to change a new Camera CCTV when it broken.
- Installed printer and scanner (Paper, Sticker, Label, QR-code)

2017 –2019 : IT Network administrator at **CBVH Company**

- **Server Backup** Data and Recovery
- Setup Fingerprint
- Support any ERP system.
- Controller access door
- Support printer problem
- Server file share and **Nas Storage Synology**
- **FortiGate Firewall** configure and Monitoring.
- Setup **Windows Server** and configure User permission group policy company requirement.
- administrator CCTV: configure and maintaining.
- Controller permission all AP in the company
- Support and maintained fingerprint and face machine.
- Support troubleshoots any problem user by remote and direct.

2016 – 2017 : IT Technician at **SMC Computer**.

- Receive computer service customer.
- Build a new Computer Desktop
- Check spec accessories relate to IT before in stock.
- Solve any Network Connection error.
- Troubleshoot and Maintenance Computer and printer.
- Build PC Desktop
- Backup Data and Recovery
- Resolve problem computers.
- Remote to Control Computer

- Clear Password on OS and Mac
- Convert hard disk MBR to GPT
- Install Drivers Printer and Share Printer
- Install Software Application on (OS or Mac)
- Setup Windows (XP, Vista, Win7, Win8.1, Win10)

2013-2017 : **Volunteering community in** Kondal and Kampong Sper province projects the importance of education and hygiene in remote villages (parent, children).

2013-2017 : **Youth President and Teacher (Computer, English, Khmer) Methodist Prey Mean Church**

2013-2016 : **Youth President and Teacher (Computer, English) at Methodist TnolToer Teang Church**

2013-2015 : **Youth President and Assistant chief of school** at Depok High School.

KNOWLEDGE

- Skills
- : IT strategy and planning
 - : IT team leadership and management
 - : Project management
 - : Cloud computing
 - : Data center operations
 - : Network security
 - : IT service management
 - : Budget management
 - : Risk management
 - : Vendor management

System : **ERP, CMS, POS, Inventory System, Access door, Figer print...**

- Network
- : **Fortinet** FortiGate Firewall, Forti manger, Forti Analyzer
 - : **Firewall** Smoothwall
 - : **Cisco Core Switch Nexus** Configuration
 - : **Cisco** Manag Switch Configuration
 - : **Cisco Meraki Cloud Manage** Configuration (**Switch, AP**)
 - : **Windows Server**, AD, DHCP, Security Group policy,

: Web Server
: Server Exchange
: Server Backup
: Data Center
: Linux ubuntu Server Configuration Permission and Group policy
: MTCNA MikroTik Configuration (Lan, Man, Wan) internet security and firewall
: Network consultation infrastructure sharing data and security.

Hypervisor and virtualization : **VMware vSphere+ and VMware VSAN+ / ESXi /Hyper-V, Docker, Container Other**

Storage : **Router Configuration: Unify, Sundray, Tplink...**
: NetApp, Configuration with security file
: Synology: Configuration, Backup, and Recovery, Resync Security, Snapshot, Create User and Group Permission, Monitor Report, Nas Join Domain, Mountain (Add HDD or Broken),
: True Nas: Configuration, Backup and Recovery, Snapshot, Create User and Group Permission, Monitor Report, Mountain

Backup Software : **Veeam backup, Veritas, Acronis,**

Vol IP Phone : **NEC, Cisco** (system configuration extension and other)

Training : Training user and IT team

Graphic Design : Adobe Photoshop, Illustrator/InDesign/ Sketchup/AutoCAD ...

Multimedia : Sony Vegas, Wondershare, Adobe Premiere, Aftereffect, 3DMax, C4D

Progaming (IOS/Android) : C/C++ /C# /Java /Python(flask)/PHP(Laravel)/ Mobile:

Database : Oracle administrator/SQL Server/SQL/MySQL/System analyze

Web Development : HTML/CSS / Bootstrap /WordPress/Jamila/PHP/Laravel...

Other : Knowledge, Internet, Research, Google, E-mail
 : Communication skills with vendor and customer
 : Training teamwork and clients.

LANGUAGE

LANGUAGE	Reading	Speaking	Listening	Writing
English	Good	Good	Very Good	Good

China	A Little	Good	Good	A Little
Khmer	Native			

HOBBIES / INTEREST

Activities : Researching trending information technologies and downloading new programs. Volunteering, teaching, reading books, Telegrams, LinkedIn, WhatsApp, WeChat, Facebook, Instagram, Play Guitar.

Sport : Football, Volleyball, badminton, Cycling.....

STRENGTHS

- Maintain health.
- Responsible and flexible.
- Good at communication and interpersonal skills.

REFERENCE

Name : **Vichet Krong**

Position : IT Executive at **VENTURA LEATHERWARE MFY(CD) Co., LTD**

Tel : (+855) 90 488 889

Name : **Phann Sotha**

Position : Human resources at **CBVH Company.**

Tel : 077 96 97 78